

Independent Assurance Statement Based on 2023 Sustainability Report of Chief Telecom Inc.

Statement No.: 2406012

Chief Telecom Inc. (hereinafter referred to as Chief Telecom) and GREAT International Certification Co., Ltd. (hereinafter referred to as GREAT) are independent companies and organizations. Except for the evaluation and verification of the company's 2023 sustainability report, GREAT has no financial relationship with Chief Telecom.

The purpose of this independent assurance statement (hereinafter referred to as the Statement) is only to serve as the conclusion of guaranteeing the relevant matters within the scope defined in the following relevant Chief Telecom's Sustainability Report, and not for other purposes. Except for the Statement for fact verification, GREAT does not bear any relevant legal or other responsibilities for the use of other purposes, or anyone who reads this Statement.

This Statement is based on the conclusions made by the relevant information verification provided by Chief Telecom to GREAT. Therefore, the scope of the review is based on and limited to the content of the information provided. GREAT believes that the information content is complete, accurate and precise. Any questions about the content of this Statement or related matters will be answered by Chief Telecom.

The Scope of Assurance

The verification scope of Chief Telecom and GREAT agreement includes:

- The contents of the entire sustainability report and all operating performance of Chief Telecom from January 1, 2023 to December 31, 2023;
- According to the type 1 of AA1000 Assurance Standard v3, evaluate the nature and degree of Chief Telecom's compliance with the AA1000 Accountability Principles (2018), excluding the verification of the reliability of the information/data disclosed in the report.
- This Statement is made in Chinese and translated into English for reference.

Verification Opinion

We summarize the content of Chief Telecom's sustainability report, and provide a fair standpoint of Chief Telecom 's related operations and performance. We believe that the specific performance indicators of Chief Telecom in 2023, such as economy, society, environment and corporate governance, are presented correctly. The performance indicators disclosed in the report demonstrate Chief Telecom's expectations and efforts to identify and satisfy stakeholders.

Our verification work is carried out by a group of teams with verification capabilities according to the AA1000 Assurance Standard v3, as well as the planning and execution of this part of the work to obtain the necessary information data and instructions. We believe that the evidence provided by Chief Telecom is sufficient to show that its reporting method and self-declaration in accordance with the AA1000 Assurance Standard v3 and its 2018 appendix are in line with the GRI Sustainability Reporting Guidelines.

Verification method

To gather the evidence relevant to the conclusions, we performed the following:

- To conduct a senior management review of issues from external parties related to Chief Telecom 's corporate policies to confirm the appropriateness of the statement in this report;
- To discuss with the managers of Chief Telecom about the way of stakeholder participations, and have no direct contact with external stakeholders;
- To interview with employees related to the preparation of the sustainability report and information provision;
- To audit the performance data of Chief Telecom on a sampling basis;
- To evidence supporting the claims made in the review report;
- To Review the management process of the principles of inclusivity, materiality, responsiveness, and impact described in the company report and its related AA1000 Accountability Principles (2018).

Conclusion

The results of a detailed review of the AA1000 Accountability Principles (2018) including inclusivity, materiality, responsiveness, impact and GRI sustainability reporting standards are as follows:

- **Inclusivity**

Chief Telecom has established a process of cooperation with major stakeholders, including government agency, shareholders/investors, customers, employees, suppliers/contractors/outsourcers, and media, etc., and will launch a series of stakeholder activities in 2023, involving economy, society, environment, corporate governance and a series of major themes. In terms of our professional opinion, this report covers the inclusivity issues of Chief Telecom.

- Materiality

The report has stated that Chief Telecom focuses on environment, society and economy topics, and identified 6 major topics including talent development and retention, brand image and market positioning, operating performance, internet quality, energy and greenhouse gas, and water resources management, etc. In terms of our professional opinion, this report appropriately covers the materiality issues of Chief Telecom.

- Responsiveness

Chief Telecom responds to requests and opinions from stakeholders. Implementation methods include government regulations promotion meeting/symposium or seminar, public information observatory, shareholders meeting, corporate briefing session, company website, spokesperson mechanism, customer service satisfaction survey, customer service email, newsletter, supplier evaluation, employee suggestion box/telephone, opinions of welfare committee employees, labor-management meeting, and news media community group, those numerous internal and external stakeholder communication mechanisms, as an opportunity to provide further responses to stakeholders, and to promptly respond to stakeholder concerns. In terms of our professional opinion, this report covers the responsiveness issues of Chief Telecom.

-Impact

Chief Telecom has identified and fairly demonstrated its impact with balanced and effective measurement and disclosure. Chief Telecom has established a process for monitoring, measuring, evaluating and managing impacts, which helps to achieve more effective decision-making and results management within the organization. In terms of our professional opinion, this report covers the impact issues of Chief Telecom.

-GRI Guidelines

Chief Telecom provides the self-declaration of compliance with the GRI Sustainability Reporting Standards and relevant information. Based on the results of the review, we confirm that the report refers to the social responsibility and sustainability of the GRI Sustainability Reporting Standards. Relevant disclosure items for developments have been disclosed, partially disclosed, or omitted. In terms of our professional opinion, this self-declaration covers Chief Telecom 's social responsibility and sustainability themes.

Assurance level

According to the AA1000 Assurance Standard v3 and its 2018 Appendix, we have verified that this Statement is a moderate level of assurance, as described in the scope and methods of this Statement.

Responsibility

The responsibility of the sustainability report, as stated in this Statement, is owned by the person in charge of Chief Telecom. The responsibility of GREAT is solely to provide professional opinions based on the scope and methods described, and to provide a Statement for the stakeholders.

Ability and Independence

GREAT is composed of experts in various management system fields. The verification team is composed of members with professional background, who have received training in a series of sustainable development, environmental and social management standards such as AA1000 AS v3, ISO 9001, ISO 14001 and ISO 45001, and are qualified as lead auditors.

On behalf of the assurance team JULY 03, 2024

GREAT International Certification Co., Ltd.

Taiwan, Republic of China



Signed by General Manager W. J. Chen



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